



Defense Health Agency, J-7, Continuing Education Program Office

Joint Medical Executive Skills Institute (JMESI)

Intermediate Executive Skills (IES) Course

Live, February 23-26, 2026, MS Teams

Continuing Education (CE)/Continuing Medical Education (CME) Information

This CE/CME activity is accredited by the DHA, J-7, Continuing Education Program Office (CEPO). This activity provides continuing education for physicians, nurses, physician associates/physician assistants, pharmacists, pharmacy technicians, healthcare executives, dentists, dental hygienists, and dental technicians. A certificate of attendance is available for other attendees.

Intermediate Executive Skills Course (18.50 clock hours)

Day 1: 0800-1530

Day 2: 0730-1615

Day 3: 0730-1545

Learning Objectives:

1. Describe DHA's mission, vision and priorities.
2. Model behaviors and apply strategies that foster a culture of respect for people and duty to speak up for staff, patients, and families.
3. Recall Defense Medical Human Resources System-internet (DMHRSi) concepts and how it impacts the Military Treatment Facility (MTF).
4. Examine five conflict behaviors.
5. Recall analytics and evolution's role in data-driven decision making.
6. Describe legal considerations that impact the daily operations of a Network or MTF in accordance with applicable federal health laws and Department of War (DoW) policies.
7. Describe strategic communications concepts involving media engagement.
8. Describe where and how DHA Continuous Process Improvement (CPI) drives strategy.
9. Describe how each of the Common Elements of change impacts the outcome of your change efforts.
10. Identify the Mission Statement and the Responsibilities of Deputy Assistant Director – Financial Operations (DAD-FO/J8).
11. Describe how the Military Health System's (MHS) new electronic health record, MHS GENESIS, standardizes clinical and business processes across the services and the MHS enterprise.
12. Identify key measures of Access to Care performance and relate the measure to MTF operations.
13. Explore the "what" and "why" of change management using 5 tenets.
14. Describe coaching in the workplace and its benefits.

Faculty:

Defense Health Agency Intermediate Executive Skills (IES) Senior Leadership Team. Presenters have no relevant financial or non-financial relationship(s) relating to the course content or with ineligible companies to disclose. All relevant financial relationships have been resolved.

Disclosures:

DHA J-7 staff, planners, authors, faculty, and content reviewers for this educational activity have no relevant financial or non-financial relationship(s) with ineligible companies to disclose.

Interprofessional Continuing Education (IPCE)



In support of improving patient care, DHA, J-7, CEPO is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team. This activity was planned by and for the healthcare team, and learners will receive 18.50 Interprofessional Continuing Education (IPCE) credit for learning and change.

Physicians (ACCME)



DHA, J-7, CEPO is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

DHA, J-7, CEPO designated this internet live course, for a maximum of 18.50 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses (ANCC)

DHA, J-7, CEPO is accredited by the Joint Accreditation/Interprofessional Continuing Education (IPCE) to provide this Continuing Nursing Education internet live course, for a maximum of 18.50 ANCC contact hours. Nurses should only claim credit commensurate with the extent of their participation in the activity.

Physician Associates/Physician Assistants (AAPA) – Live



DHA, J-7, CEPO has been authorized by the American Academy of Physician Associates (AAPA) to award AAPA Category 1 CME credit for activities planned in accordance with AAPA CME Criteria. This activity is designated for 18.50 AAPA Category 1 CME credits. PAs should only claim credit commensurate with the extent of their participation.

Pharmacists (ACPE)



UAN JA4008136-0000-26-042-L99-P

No valid paper/electronic statement of credit will be offered. DHA, J-7, CEPO is accredited by the American Council for Pharmacy Education (ACPE) to provide continuing education for Pharmacists. This knowledge based activity will provide a maximum of 18.50 contact hours of pharmacy continuing education credit. Participant CE records will be electronically communicated to CPE Monitor. There is no cost to participate in this activity.

Pharmacy Technicians (ACPE)



UAN JA4008136-0000-26-042-L99-T

No valid paper/electronic statement of credit will be offered. DHA, J-7, CEPO is accredited by the American Council for Pharmacy Education (ACPE) to provide continuing education for Pharmacy Technicians. This knowledge based activity will provide a maximum of 18.50 contact hours of pharmacy continuing education credit. Participant CE records will be electronically communicated to CPE Monitor. There is no cost to participate in this activity.

Dentists and Allied Dental Staff (ADA CERP)



DHA, J-7, CEPO is an ADA CERP Recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education (CDE). ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at ADA.org/CERP.

DHA, J-7, CEPO designates this activity for 18.50 continuing education credits.

ACCME Non-Physician CME Credit

DHA, J-7, CEPO is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing education. ACCME Non-Physician CME Credit providers will be provided a certificate of participation for educational activities certified for *AMA PRA Category 1 Credit*™. ACCME Non-Physician CME Credit providers may receive a maximum of 18.50 hours for completing this internet live course.

Healthcare Executives (ACHE)

By attending this program offered by DHA, J-7, CEPO, participants may earn up to 18.50 American College of Healthcare Executives (ACHE) Qualified Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

Other Professionals

All other healthcare professionals completing this CE/CME activity will be issued a Certificate of Attendance indicating participation and the number of hours of CE/CME credit. This may be used for submission to licensing boards for satisfaction of CE/CME requirements.

Commercial Support:

No commercial support was provided for this activity.

Participation Costs:

There is no cost to participate in this activity.

CE/CME Inquiries:

For all CE/CME related inquiries, please contact: dha.ncr.j7.mbx.continuing-education-office@health.mil.

How to Obtain CE/CME Credit:

To receive CE/CME credit, you must complete the program posttest(s) and evaluation(s) before collecting your certificate(s). The posttests and evaluations will be available through 12 March 2026 at 1159 ET at the following URL: www.dhaj7-cepo.com.