



Defense Health Agency, J-7, Continuing Education Program Office

RELATIONS® for Healthcare Transformation Global Master Trainer Institute – 2025-2026

Live Course, December 3, 2025 – December 3, 2026

Continuing Education (CE)/Continuing Medical Education (CME) Information

This CE/CME activity is accredited by the DHA, J-7, Continuing Education Program Office (CEPO). This activity provides continuing education for physicians and nurses. A certificate of attendance is available for other attendees.

RELATIONS® for Healthcare Transformation Global Master Trainer Institute (25.50 clock hours)

0800 – 1630 (ET)

Learning Objectives:

1. Explain the importance of effective healthcare provider communication in creating a culture of excellence for our patients and fellow caregivers.
2. Discuss the benefits and practice art of reflective listening in clinical and non-clinical encounters.
3. Demonstrate communication techniques useful in building patient and team-based.
4. Practice the skills to effectively and efficiently gather accurate information and jointly set.

Faculty:

RELATIONS® for Healthcare Transformation Faculty. Presenters have no relevant financial or non-financial relationship(s) relating to the course content or with ineligible companies to disclose.

CAPT Hugh Dainer, MC (UMO/DMO), USN. Presenter owns individual stock in Merck, Pfizer, Palantir, Viatrix, Nymox, Avanos Medical, Corteva, and Procter & Gamble. He has no relevant financial or non-financial relationship(s) relating to the course content to disclose. All relevant financial relationships have been resolved.

Michelle Ferdinand Liu, MD, MPH. Presenter is a Healthcare Professional Advisor/Speaker for ALK and has no relevant financial or non-financial relationship(s) relating to the course content to disclose. All relevant financial relationships have been resolved.

Disclosures:

DHA J-7 staff, planners, authors, faculty, and content reviewers for this educational activity have no relevant financial or non-financial relationship(s) with ineligible companies to disclose.

Interprofessional Continuing Education (IPCE)



In support of improving patient care, DHA, J-7, CEPO is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team. This activity was planned by and for the healthcare team, and learners will receive 25.50 Interprofessional Continuing Education (IPCE) credits for learning and change.

Physicians (ACCME)



DHA, J-7, CEPO is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

DHA, J-7, CEPO designated this live course for a maximum of 25.50 *AMA PRA Category 1 Credit*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses (ANCC)

DHA, J-7, CEPO is accredited by the Joint Accreditation/Interprofessional Continuing Education (IPCE) to provide this Continuing Nursing Education live course for a maximum of 25.50 ANCC contact hours. Nurses should only claim credit commensurate with the extent of their participation in the activity.

ACCME Non-Physician CME Credit

DHA, J-7, CEPO is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing education. ACCME Non-Physician CME Credit providers will be provided a certificate of participation for educational activities certified for *AMA PRA Category 1 Credit™*. ACCME Non-Physician CME Credit providers may receive a maximum of 25.50 hours for completing this course.

Other Professionals

All other healthcare professionals completing this CE/CME activity will be issued a Certificate of Attendance indicating participation and the number of hours of CE/CME credit. This may be used for submission to licensing boards for satisfaction of CE/CME requirements.

Commercial Support:

No commercial support was provided for this activity.

Participation Costs:

There is no cost to participate in this activity.

CE/CME Inquiries:

For all CE/CME related inquiries, please contact: dha.ncr.j7.mbx.continuing-education-office@health.mil.

How to Obtain CE/CME Credit:

To receive CE/CME credit, you must complete the program posttest(s) and evaluation(s) before collecting your certificate(s). The posttests and evaluations will be available through 3 December 2026 at 2359 ET at the following URL: www.dhaj7-cepo.com.