



Defense Health Agency, J-7, Continuing Education Program Office

FY25 Joint Advanced Dietetics Symposium (JANDS)

Managing Conflict Through Communication

Home Study (Enduring) 30 June 2025 to 30 September 2025, (Blackboard)

Continuing Education (CE)/Continuing Medical Education (CME) Information

This CE/CME activity is accredited by the DHA, J-7, Continuing Education Program Office (CEPO). This activity provides continuing education for registered dietitians, and dietetic technicians. A certificate of attendance is available for other attendees.

FY25 JANDS: Managing Conflict Through Communication (2.0 clock hours)

Learning Objectives:

1. Identify factors that can cause conflict including human factors.
2. Recognize common healthcare conflicts and how to address them before they cause a patient/staff safety event.
3. Discuss personal conflict management styles, triggers, reactions and coping strategies.
4. Apply tools and resources for managing conflict.

Faculty:


Ms. Kendra J. Mason, MHA. Presenter has no relevant financial or non-financial relationship(s) with ineligible companies to disclose.

All relevant financial relationships have been resolved.

Disclosures:

DHA J-7 staff, planners, authors, faculty, and content reviewers for this educational activity have no relevant financial or non-financial relationship(s) with ineligible companies to disclose.

Registered Dietitians and Dietetic Technicians, Registered (CDR)

 <p>Commission on Dietetic Registration the credentialing agency for the Academy of Nutrition and Dietetics</p>	<p>Completion of this RD/DTR profession-specific or IPCE activity awards CPEUs (One IPCE credit = One CPEU). If the activity is dietetics-related but not targeted to RDs or DTRs, CPEUs may be claimed which are commensurate with participation in contact hours (One 60 minute hour = 1 CPEU). RD's and DTRs are to select activity type 102 in their Activity Log. Sphere and Competency selection is at the learner's discretion.</p>
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DHA, J-7, CEPO is a Continuing Professional Education (CPE) Accredited provider with the Commission on Dietetic Registration (CDR). CDR Credentialed Practitioners will receive 2.0 Continuing Professional Education units (CPEUs) for completion of this activity/material.

Other Professionals

All other healthcare professionals completing this CE/CME activity will be issued a Certificate of Attendance indicating participation and the number of hours of CE/CME credit. This may be used for submission to licensing boards for satisfaction of CE/CME requirements.

Commercial Support:

No commercial support was provided for this activity.

Participation Costs:

There is no cost to participate in this activity.

CE/CME Inquiries:

For all CE/CME related inquiries, please contact: dha.ncr.j7.mbx.continuing-education-office@health.mil.

How to Obtain CE/CME Credit:

To receive CE/CME credit, you must complete the program posttest(s) and evaluation(s) before collecting your certificate(s). The posttests and evaluations will be available through 30 September 2025 at 1159 ET at the following URL: www.dhaj7-cepo.com.