



Defense Health Agency, J-7, Continuing Education Program Office

Comprehensive Systematic Analysis (CSA) Training, MAY 2025

Live Course, May 13-15, 2025

Continuing Education (CE)/Continuing Medical Education (CME) Information

This CE/CME activity is accredited by the DHA, J-7, Continuing Education Program Office (CEPO). This activity provides continuing education for physicians, nurses, physician assistants, pharmacists, pharmacy technicians, dentists, dental hygienists, dental technicians, and healthcare executives. A certificate of attendance is available for other attendees.

Comprehensive Systematic Analysis (CSA) Training, MAY 2025 (14.25 clock hours)

May 13, 2025, 1100-1545 (ET)

May 14, 2025, 1100-1600 (ET)

May 15, 2025, 1100-1630 (ET)

Learning Objectives:

1. Identify Comprehensive Systematic Analysis (CSA) Types used by the Defense Health Agency (DHA).
2. Describe the structure and organization of the Human Factors Analysis and Classification System (HFACS).
3. Describe leadership actions to support staff after a Patient Safety Event (PSE).
4. Identify requirements of the Health Safety Report (HSR) template.
5. Evaluate actions in supporting Second Victims and Restoration.
6. Identify what initial actions you would take to manage a PSE.
7. Identify critical touchpoints in a harm event to include in the event sequence.
8. Describe how to use the Elements of Analysis to ensure a thorough and credible investigation.
9. Identify common errors in Investigation Models.
10. Explain the criticality of a linear relationship between causal factors, roots causes, and corrective actions.
11. Develop a Factor that meets Deficiency/Effect/Impact framing.
12. Discuss key influences for Corrective Action implementation.
13. Explain the role of stakeholder engagement in Corrective Action implementation and sustainment.
14. Develop Corrective Action(s) to address a selected Factor identified during the review.
15. Assign a Feasibility, Acceptability, Cost/Benefit, Effectiveness, Sustainability, Risk (FACES-R) score.

Faculty:

Johnathan M. Compton, MD, MA, CPE. Presenter has no financial or non-financial relationships to disclose.

William Barnes, MAS, BSOE. Presenter has no financial or non-financial relationships to disclose.

Miranda Hancock, MPH, CaSP. Presenter has no financial or non-financial relationships to disclose.

Pamela T. Scott, PhD, MBA, MSN, RN. Presenter has no financial or non-financial relationships to disclose.

Robert Frey, MBA, BS, CPQH, CPPS, LSSBB. Presenter has no financial or non-financial relationships to disclose.

Lt Col Jonathan A. Stering, MD. Presenter has no financial or non-financial relationships to disclose.

Lt Col Rachael Palermo, BSN, MSN. Presenter has no financial or non-financial relationships to disclose.

Col Maxine McIntosh, MSPH, BSN, RN, NC. Presenter has no financial or non-financial relationships to disclose.

Maj Catarina Petersam, BSN, RN, NC. Presenter has no financial or non-financial relationships to disclose.

Dawn Hinckley, RN, MSN. Presenter has no financial or non-financial relationships to disclose.

Disclosures:

DHA J-7 staff, Planning Committee Members and content reviewers have no financial or non-financial interest to disclose. All faculty members have no financial or non-financial interest to disclose.

Interprofessional Continuing Education (IPCE)



In support of improving patient care, the DHA, J-7, CEPO is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the health care team. This activity was planned by and for the health care team, and learners will receive 14.25 Interprofessional Continuing Education (IPCE) credit for learning and change.

Physicians (ACCME)



DHA, J-7, CEPO is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

DHA, J-7, CEPO designated this internet live course for a maximum of 14.25 *AMA PRA Category 1 Credit™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses (ANCC)

The DHA, J-7, CEPO is accredited by the Joint Accreditation/ Interprofessional Continuing Education (IPCE) to provide this Continuing Nursing Education internet live course for a maximum of 14.25 ANCC contact hours. Nurses should only claim credit commensurate with the extent of their participation in the activity.

Pharmacists (ACPE)



UAN JA4008136-0000-25-044-L05-P

No valid paper/electronic statement of credit will be offered. DHA, J-7, CEPO is accredited by the American Council for Pharmacy Education (ACPE) to provide continuing education for Pharmacists. This knowledge based activity will provide a maximum of 14.25 contact hours of pharmacy continuing education credit. Participant CE records will be electronically communicated to CPE Monitor. There is no cost to participate in this activity.

Pharmacy Technicians (ACPE)



UAN JA4008136-0000-25-044-L05-T

No valid paper/electronic statement of credit will be offered. DHA, J-7, CEPO is accredited by the American Council for Pharmacy Education (ACPE) to provide continuing education for Pharmacy Technicians. This knowledge based activity will provide a maximum of 14.25 contact hours of pharmacy continuing education credit. Participant CE records will be electronically communicated to CPE Monitor. There is no cost to participate in this activity.

Physician Assistants (AAPA) - Live



DHA, J-7, CEPO has been authorized by the American Academy of PAs (AAPA) to award AAPA Category 1 CME credit for activities planned in accordance with AAPA CME Criteria. This activity is designated for 14.25 hours of AAPA Category 1 CME credits. Physician assistants should only claim credit commensurate with the extent of their participation.

Dentists and Allied Dental Staff (ADA CERP)



DHA, J-7, CEPO is an ADA CERP Recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education (CDE). ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at ADA.org/CERP. DHA, J-7, CEPO designates this activity for 14.25 continuing education credits.

ACCME Non-Physician CME Credit

DHA, J-7, CEPO is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing education. ACCME Non-Physician CME Credit providers will be provided a certificate of participation for educational activities certified for *AMA PRA Category 1 Credit™*. ACCME Non-Physician CME Credit providers may receive a maximum of 14.25 hours for completing this internet live course.

Healthcare Executives (ACHE)

By attending this program offered by DHA, J-7, CEPO, participants may earn up to 14.25 American College of Healthcare Executives (ACHE) Qualified Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

Other Professionals

All other health care professionals completing this CE/CME activity will be issued a Certificate of Attendance indicating participation and the number of hours of CE/CME credit. This may be used for submission to licensing boards for satisfaction of CE/CME requirements.

Commercial Support:

No commercial support was provided for this activity.

Participation Costs:

There is no cost to participate in this activity.

CE/CME Inquiries:

For all CE/CME related inquiries, please contact: dha.ncr.j7.mbx.continuing-education-office@health.mil

How to Obtain CE/CME Credit:

To receive CE/CME credit, you must complete the program posttest(s) and evaluation(s) before collecting your certificate(s). The posttests and evaluations will be available through 29 May 2025 at 2359 ET at the following URL:

www.dhaj7-cepo.com